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**ENGINEERED  
PROTECTION  
SYSTEMS, INC.**

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## *Greek Life—Playing it Safe at WMU’s Sigma Chi*



Life on the typical college campus includes a lot of time in class, uncountable hours in the library and the occasional social gathering that wraps up by 10 p.m. Or perhaps that’s just the way we want to envision it when we send our kids off to campus!

The truth is, real college life is somewhere between that safe utopia and the crazy, booze-laden reality played out in Hollywood movies, where toga parties and food fights rule the day.

In fact, during the past decade campuses across the country have begun placing greater emphasis on the safety and wellbeing of students. Tragedies such as the shooting at Virginia Tech highlight the need for advanced security and safety systems that protect the tens of thousands of people who live and work on campus.

The emphasis on safety is evident within the Greek Life community. Gone are the days of suspect hazing initiations; in their place are strict guidelines on initiation protocols and new methods and technologies that keep student brothers and sisters healthy and safe.

Nowhere is that approach more in force than at the Zeta Nu Chapter of Sigma Chi on the campus of Western Michigan University (WMU),

where alumni brothers and active students came together last fall with a plan to substantially upgrade its life safety systems.

Zeta Nu had a number of free-standing smoke detectors, but fraternity officials knew its alarm systems weren’t tied together in any way. Smoke detectors were also not being monitored from a central station onsite that would automatically dispatch appropriate fire and/or police.

Tom Ihling, President of Zeta Nu House Corp., manages the Zeta Nu property on behalf of WMU’s Sigma Chi. He worked closely with residents to identify their needs and concerns. He then turned to **EPS** Security sales associate Alex Livieratos to develop an advanced fire and burglary alarm system that met the needs of the 40-plus students living at the Sigma Chi house.

“The biggest challenge in a fraternity house is the environment,” said Livieratos. “You have dozens of young adults coming and going at all times, and each one of them has to actively interact with the alarm system in order for the solution to be effective.”

**EPS** installed an integrated burglary and fire alarm system that is connected with cellular technology and monitored by **EPS**’s Central Station facility 24 hours a day. An **EPS** Control Panel was used because of its straight forward design



and intuitive controls that encourage the students to use the system. Finally, each student was given an active ID number that gives the house manager new insight and proper tools to manage the property more effectively.

With a firm grip on safety, **EPS** Security knows there will be no “Double Secret Probation” in Zeta Nu’s future!



### RESIDENTIAL SERVICES

Heat & Smoke Detection  
Intrusion Detection  
Furnace & Sump Pump Failure Monitoring  
Emergency Medical Alert  
Carbon Monoxide Detection  
Video Surveillance

### COMMERCIAL SERVICES

Video Surveillance Systems	Holdup Alarms	Guard Tour Monitoring
Access Control Systems	Safe & Vault Monitoring	Fire Testing
Heat & Smoke Detection	Power Monitoring	Preventative Maintenance
Fire Systems Monitoring	Industrial Process Monitoring	Mandated Inspections
Intrusion Detection	Furnace & Boiler Monitoring	Elevator Monitoring

# EPS of Petoskey Upgrades to Room with a View



The **EPS** office in Petoskey has moved to a new space located at 2379 Charlevoix Road/US 31 South. The new space is nearly four times larger than the previous office and offers impressive views of Little Traverse Bay.

In addition to the increased space, the new location offers increased visibility in a high-traffic area close to downtown.

“We’ve had offices in Petoskey for more than two decades, but the area along US 31 will provide much better exposure for **EPS**,” said Kevin Carlson, president of **EPS** Security. “It will allow us to better serve our current customers in Petoskey, Bay Harbor, Harbor Springs and Charlevoix, and the extra space positions us for future growth in an area of the state that is thriving.”

The new Petoskey office provides great exposure for **EPS** Security in this growing area of Northern Michigan. Be sure to keep an eye out for us on your next trip up north this summer!



## LOCATIONS

### Grand Rapids

750 Front Avenue, N.W.  
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Phone: 616.459.0281  
Fax: 616.459.0553

### Traverse City

1117 Carver Street  
Traverse City, MI 49686  
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Fax: 231.929.9099

### Petoskey

2379 Charlevoix Rd/US 31 South  
Petoskey, MI 49770  
Phone: 231.487.1868  
Fax: 231.487.1870

### Holland

2450 VanOmmen Drive, Suite A  
Holland, MI 49424  
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Fax: 616.399.2934

### Gaylord

1234 South Otsego Avenue  
Gaylord, MI 49735  
Phone: 989.705.7878  
Fax: 989.705.7879

### Kalamazoo

4785 Campus Drive  
Kalamazoo, MI 49007  
Phone: 269.388.9600  
Fax: 269.388.9615



# EPS Security Tip of the Month: Email Scams on the Rise



A recent report by APWG Internet Policy Committee ([www.apwg.org](http://www.apwg.org)) shows email scams, often called “phishing,” are on the rise again this year. In fact, millions of phishing attacks have been reported in the past 24 months.

A “phishing” attack targets a specific brand or entity like a bank, a cable provider or service such as Ebay, Amazon, etc. Phishing emails appear to come from the brand, complete with logos and page layouts that you are likely familiar with, and they often request that you “confirm” your credit card or banking information in an effort to illegally access your personal information.

**EPS** Security offers the following tips to keep your personal information secure:

1. If you receive an e-mail asking you to call an 800 number related to a banking issue, don’t call the number. Your credit card has a phone number on the back as do your account statements. Don’t call the phone number listed in an email; instead look the number up on your account statements and call it directly.

2. If you receive an email from your bank, credit cards or other service providers that looks legitimate, but asks you to verify your social security and/or bank account numbers online, DO NOT reply directly to that email. Your bank and/or credit cards are not likely to request verification for personal information through a website portal. Instead, contact your service provider by phone to verify the request is legitimate before sharing any information.

3. If you receive a strange, rather cryptic email from a friend or relative that requests you download or visit a web link within the email, think twice before taking any action. The APWG reports up to 50% of computers it has surveyed contain malware and/or viruses that can compromise email address databases. Again, contact your friend or family member directly to investigate the nature of their request.

Today’s technology offers a number of conveniences that allow us to communicate more effectively than ever. However, there are an increasing number of thieves trying to take advantage of this technology, and exercising a little caution can go a long way in protecting your personal property.

