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SYSTEMS, INC.**

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Salvation Army: So much more than a donation center



**DOING
THE MOST
GOOD**SM

For many people, the Salvation Army is a place to donate used and forgotten items that clutter their basements and closets. However, those who take the time to get to know The Salvation Army will find it provides a number of vital services to community members in need. These services include shelter, drug and alcohol rehabilitation and disaster relief.

In Grand Rapids, The Salvation Army Adult Rehabilitation Center's (A.R.C.) 120-bed facility provides spiritual, social and emotional assistance for hundreds of men and women who have lost the ability to cope with their problems. The A.R.C. provides food and shelter for these individuals, in addition to programs that help get them back on their feet and able to provide for themselves.

The primary support for A.R.C. comes from revenue generated from the sale of items at the Salvation Army Family Thrift Stores. Two of the non-profit's largest and most trafficked stores are in West Michigan—the 21,500-square-foot Grand Rapids Family & Thrift Store located at 4281 28th Street, and a brand new 22,500-square-foot facility housed in the former Best Buy store at 3900 Alpine Avenue.

This past August, nearly 20,000 people came through the doors of these two facilities. Thousands more visited the designated donation lanes behind the buildings to drop off gently used items.

The incredibly high traffic at these facilities means they both require life safety systems capable of creating safe and secure store environments for customers, employees and donors.

The Salvation Army of Western Michigan and Northern Indiana relies on *EPS Security* to provide intrusion and fire alarm systems that meet its expanding retail needs. In turn, *EPS* developed a system that integrates burglary and fire alarm systems into one, easy-to-use solution that allows store staff to arm and disarm the system from remote locations.

“We chose to work with *EPS* because they are a local company that monitors our stores from their own central station facility located here in West Michigan,” said Major Roger Senn, Administrator of the Adult Rehabilitation Center. “They have operators that not only know the streets, but they’ve probably shopped our stores, so if our alarms go off we know we’re in the best hands. Ultimately, *EPS* provides us with a blanket of security so we can focus on serving our community.”



Since 1865, the Salvation Army has been making a difference worldwide. Each year nearly 33 million Americans receive assistance from The Salvation Army through the broadest array of social services that range from providing food for the hungry, relief for disaster victims, assistance for the disabled, outreach to the elderly and ill, clothing and shelter to the homeless and opportunities for underprivileged children. Visit www.sawmni.org for information on how you can make a difference.



RESIDENTIAL SERVICES

Heat & Smoke Detection
Intrusion Detection
Furnace & Sump Pump Failure Monitoring
Emergency Medical Alert
Carbon Monoxide Detection
Video Surveillance

COMMERCIAL SERVICES

Video Surveillance Systems	Holdup Alarms	Guard Tour Monitoring
Access Control Systems	Safe & Vault Monitoring	Fire Testing
Heat & Smoke Detection	Power Monitoring	Preventative Maintenance
Fire Systems Monitoring	Industrial Process Monitoring	Mandated Inspections
Intrusion Detection	Furnace & Boiler Monitoring	Elevator Monitoring

EPS Central Station Manager Receives Top National Honor



Amy Jo Feliciano (above photo, left), Central Station Operations Manager at *EPS Security*, has been recognized as Central Station Manager of the Year by the Central Station Alarm Association (CSAA), the security industry's largest trade organization.

Feliciano has managed *EPS Security's* Central Station for nearly 13 years and has 17 years of total service at the Company. The CSAA awards program is often referred to as the "Oscars" of

the security industry. Feliciano was chosen as top central station operations manager for 2010 out of a field that included 48 of the nation's largest security companies.

"I can't imagine anyone more deserving of recognition in our industry than Amy Jo," said Kevin Carlson, president of *EPS Security*. "I applaud the dedication she shows to our customers and her staff."

Also nominated for CSAA awards this year were *EPS Security* employees Lisa Jeffries, Assistant Manager, and Dielle Holmberg, Central Station Operator. *EPS Security* currently owns and operates one of the most state-of-the-art Central Station facilities in the nation. In fact, there are fewer than 10 similar stations nationwide to be UL and FM-approved and Five Diamond-certified by the CSAA.



LOCATIONS

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EPS Security Tip of the Month: Child Safety



According to the U.S. Department of Justice, an average of nearly 800,000 children younger than 18 are reported missing each year. This is a frightening statistic that makes this year's back-to-school period the perfect time to review child safety measures as a family.

Having your child's fingerprints, along with an updated photograph and identification card, can play a vital role in finding your child should he or she go missing.

EPS Security will host a free community event in partnership with leading child advocacy group, KlassKids Foundation (www.KlassKids.org), on Sept. 17 at John Ball Park. The **EPS Security Life Safety Day with KlaasKids Foundation** will provide free fingerprinting and child ID services, in addition to games and food for the family. If you have an interest in participating in this free event, visit our

events page at www.Facebook.com/EpsSecurity.

In addition, the following tips can keep your family safe as children head back to school:

1. Teach your child to ask Mom or Dad before assisting or going anywhere with another adult.
2. Don't emphasize the word "stranger" with your children because it can paint a picture of a scary individual they believe they could easily identify. Dangerous people can appear perfectly safe to a child.
3. Consider traveling with your kids to school every couple of weeks to take note of routes and people they may come into contact with each day.
4. Teach your child to look for dangerous actions vs. characteristics like a beard or a tattoo. The old adage "action speaks louder than words" has great value when it comes to identifying dangerous people.
5. Get your children fingerprinted and have a recent photo accompany an updated child ID card. For more information on where to go for these important resources, visit www.KlaasKids.org.



ARE YOU CONSIDERING BUNDLING YOUR PHONE WITH A CABLE SERVICE PROVIDER? PLEASE CALL EPS SECURITY AT 616-459-0281 TO CONFIRM YOUR EPS ALARM SYSTEM IS COMPATIBLE BEFORE MAKING THE CHANGE.